

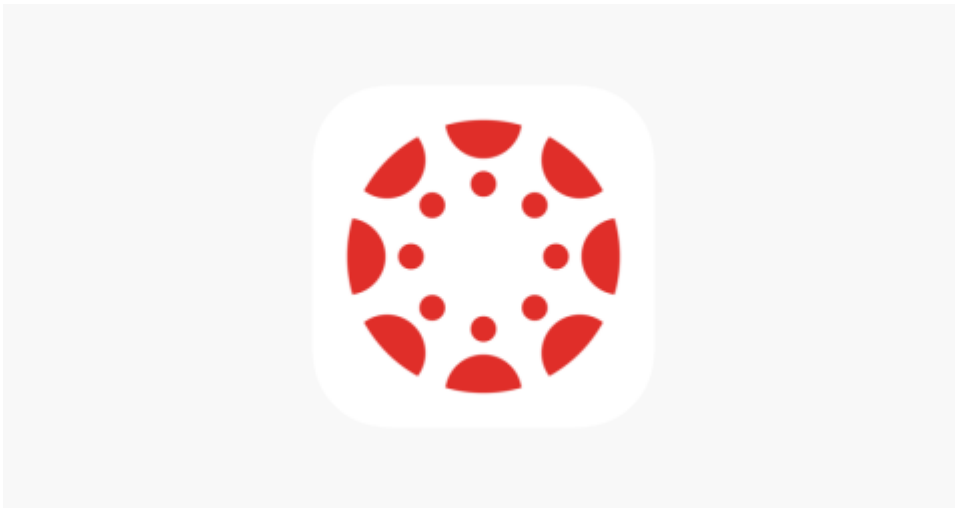
# New Canvas Login Process

Fri, 02/11/2022 - 11:11

|

Tulane IT Staff

[View PDF](#)



## **Tulane's Canvas accounts now have a new login process!**

When you login to Canvas, either from Gibson or from [tulane.instructure.com](https://tulane.instructure.com), you are now redirected to a white Tulane (single sign on authentication) login page instead of a green single sign on page. This authentication method requires you to enter your full Tulane email address, [username@tulane.edu](mailto:username@tulane.edu), not just your username.

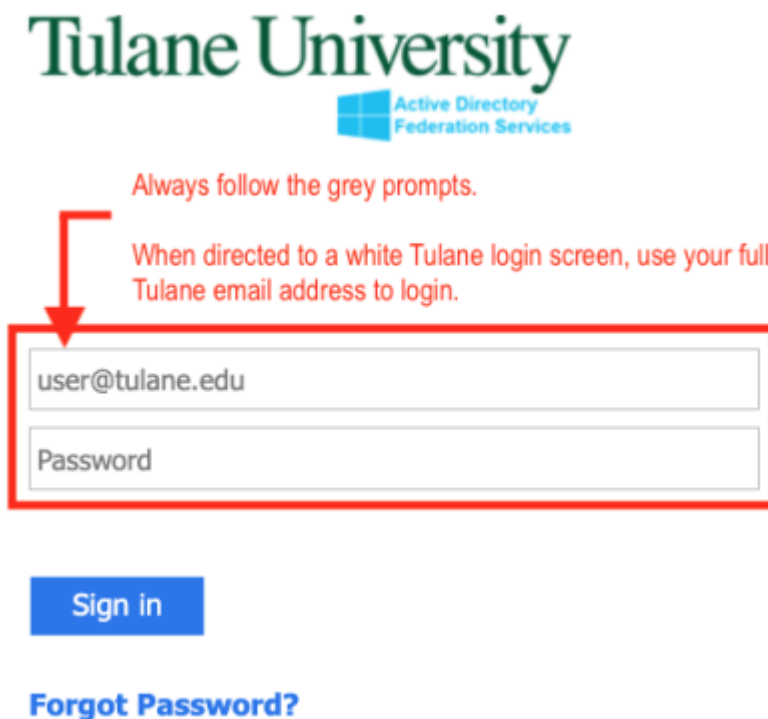
There are many Tulane applications that also require this login in method, including but not limited to your Tulane email account, Teams, OneDrive, Microsoft 365 cloud applications, Zoom, and more.

**Pro Tip: If you are directed to a white Tulane University login in screen, always use your full Tulane email address to log in.**

There are two instances of the white Tulane login page (see below) and both require your full email address to access your Tulane Canvas account.

## Troubleshooting

If you are having trouble logging in to these screens, first try to close out your browser and clear out your browsing history. Then, open a new web browser window and login again, but with your full Tulane email address.



The image shows a login page for Tulane University. At the top is the Tulane University logo in green, with a smaller blue logo for 'Active Directory Federation Services' to its right. Below the logos, there is a red arrow pointing to a text input field containing 'user@tulane.edu'. To the right of the arrow, red text reads: 'Always follow the grey prompts.' and 'When directed to a white Tulane login screen, use your full Tulane email address to login.' Below the email field is a password field labeled 'Password'. A blue 'Sign in' button is positioned below the password field. At the bottom, there is a blue link that says 'Forgot Password?'.

Instance 1: Tulane's white single sign on login page



Always follow the grey prompts.

**Sign in**

When directed to a white Tulane login screen,  
use your full Tulane email address to login.

Email, phone, or Skype

[Can't access your account?](#)

Back

Next

Please Respect All Policies of Tulane University. For assistance, Please contact Service desk at [help@tulane.edu](mailto:help@tulane.edu) or call (504)988-8888. Thank You

Instance 2: Tulane's white single sign on login page