

New Canvas Login Process

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Tulane IT Staff

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Tulane's Canvas accounts now have a new login process!

When you login to Canvas, either from Gibson or from tulane.instructure.com, you are now redirected to a white Tulane (single sign on authentication) login page instead of a green single sign on page. This authentication method requires you to enter your full Tulane email address, username@tulane.edu, not just your username.

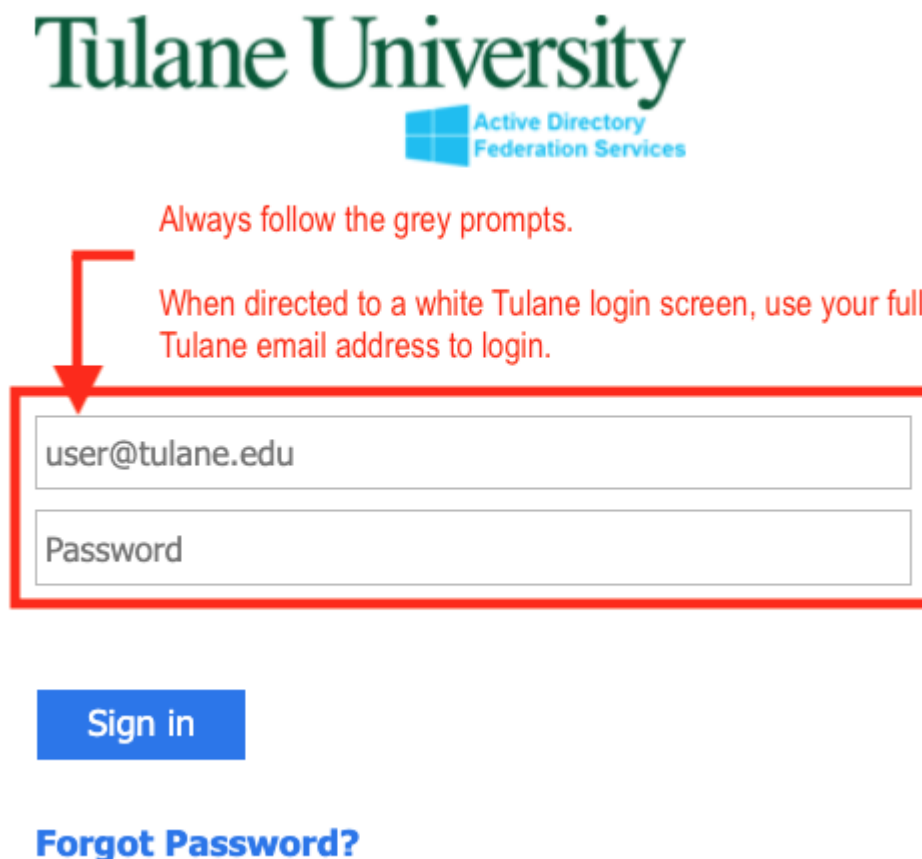
There are many Tulane applications that also require this login in method, including but not limited to your Tulane email account, Teams, OneDrive, Microsoft 365 cloud applications, Zoom, and more.

Pro Tip: If you are directed to a white Tulane University login in screen, always use your full Tulane email address to log in.

There are two instances of the white Tulane login page (see below) and both require your full email address to access your Tulane Canvas account.

Troubleshooting

If you are having trouble logging in to these screens, first try to close out your browser and clear out your browsing history. Then, open a new web browser window and login again, but with your full Tulane email address.



The image shows the Tulane University login page. At the top is the Tulane University logo in green, with the text "Active Directory Federation Services" in blue below it. Below the logo, there is a red arrow pointing to a red-bordered box containing two input fields. The first field contains the text "user@tulane.edu" and the second field contains the text "Password". Above the red-bordered box, there is red text that reads: "Always follow the grey prompts." and "When directed to a white Tulane login screen, use your full Tulane email address to login." Below the red-bordered box is a blue button with the text "Sign in". Below the button is a blue link that reads "Forgot Password?".

Tulane University

Active Directory Federation Services

Always follow the grey prompts.

When directed to a white Tulane login screen, use your full Tulane email address to login.

user@tulane.edu

Password

Sign in

[Forgot Password?](#)

Instance 1: Tulane's white single sign on login page



Always follow the grey prompts.

Sign in

When directed to a white Tulane login screen, use your full Tulane email address to login.

Email, phone, or Skype

[Can't access your account?](#)

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Please Respect All Policies of Tulane University. For assistance, Please contact Service desk at help@tulane.edu or call (504)988-8888. Thank You

Instance 2: Tulane's white single sign on login page