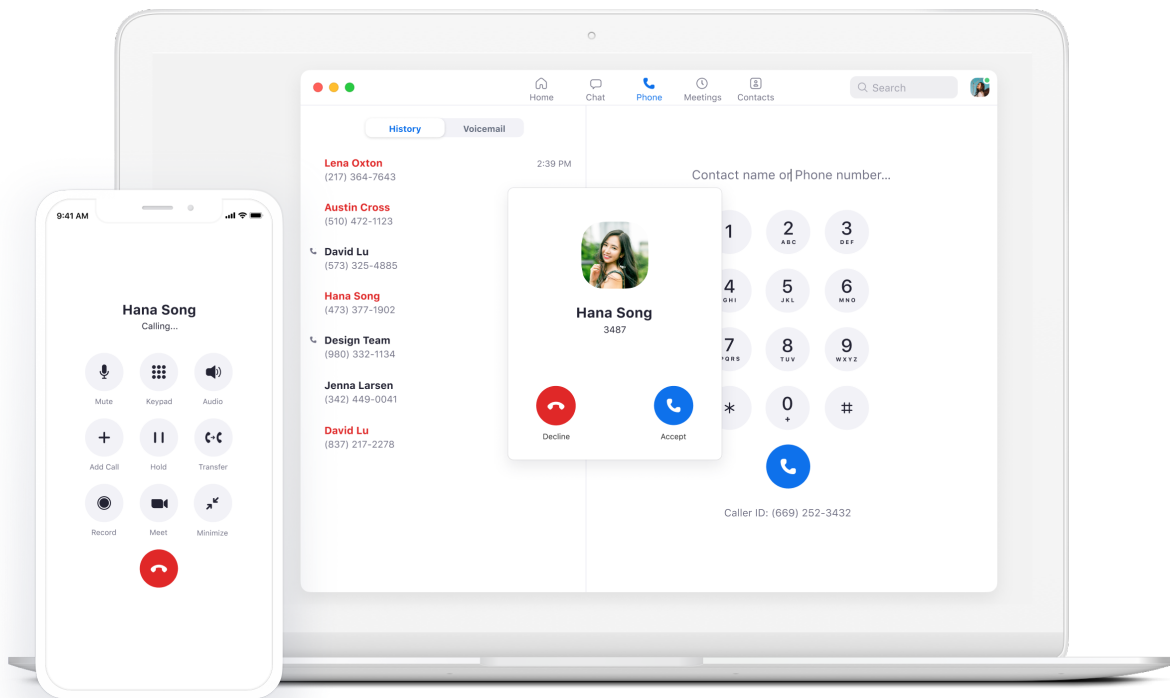


# Introducing Zoom Phones

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Tulane University is transitioning from the Clearspan system to Zoom Phone as its primary phone system, offering users the choice of a softphone (computer-based) or hardphone (physical desk phone). Zoom Phone enhances communication with features like call forwarding, voicemail transcription, and seamless integration with Zoom services. Departments will determine which phones to retain. Existing phone numbers will be migrated to ensure continuity, and training sessions will be provided to ease the transition. This change streamlines communication, offering flexibility, cost savings, and a modernized phone experience.

Learn More: [Zoom Phone Migration](#)

Resources: [Zoom Phone Resources](#)