Zoom AI Education Summit

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Tulane University had the pleasure of hosting the Zoom AI Education Summit, a two-day gathering focused on the rapidly evolving intersection of artificial intelligence, collaboration technology, and higher education innovation. The event brought together IT professionals, faculty, AV specialists, and academic leaders to explore how Zoom's platform and AI-powered tools are reshaping teaching, learning, and campus operations.

Across January 27–28, attendees engaged in hands-on workshops, technical deep dives, and discussions led by Zoom experts and industry partners. From classroom transformation to AI-enhanced collaboration, the summit offered valuable insights—so if you couldn't make it, here are some of the highlights.

Zoom AI Is Reshaping the Future of Teaching and Collaboration

A major theme across the summit was the expanding role of AI in academic life. Sessions highlighted:

- How Zoom tools can streamline communication for faculty, staff, and administrators
- The impact of predictive AI, transcription, and translation tools on accessibility
- New opportunities for advanced hybrid learning environments

Zoom's education experts emphasized how AI can enhance both productivity and teaching quality—helping institutions stay ahead of the curve as digital expectations rise.
Speakers also explored how students are using AI to transform their learning experiences, sparking important discussions about academic integrity, instructional design, and emerging best practices.

Deep Expertise from Zoom's Subject Matter Experts

The summit featured presentations from Zoom thought leaders, including [Dr. Lance Ford](#), [Ted Brodheim](#), and [Michael Williams](#)—each bringing a unique perspective on AI's academic potential. These sessions gave attendees a clearer understanding of:

- How AI tools will shape next-generation learning environments
- What to expect from Zoom's roadmap for education
- How universities can strategically adapt to the AI-accelerated future.

For many participants, this expert insight was one of the most valuable components of the summit.

A Hands-On Technical Experience for Campus Teams

One of the defining features of the summit was the Technical Track, with sessions intentionally designed for practical use-cases and real-world implementation, focusing on:

- Live configuration walkthroughs
- AI-powered Zoom workflows
- Deployment scenarios for classrooms, hybrid spaces, and administrative environments

Participants were encouraged to bring laptops for the full interactive experience. The hands-on experience empowered IT and instructional professionals to dive into Zoom-AI-enabled solutions for consideration on campus.

Networking with Leaders Across Higher Education

The summit wasn't just about sessions—it was also about building community. Attendees exchanged ideas with colleagues from institutions across the South, while exploring solutions from sponsors such as Logitech, Poly, Jabra, and more. These conversations helped participants compare strategies, explore new tools, and build partnerships for future collaboration.

Exploring Tulane as a Hub for Innovation

Hosting this event at Tulane reinforced the university's growing role as a leader in education innovation. More than just a venue, Tulane provided an environment rich with ongoing AI-focused teaching initiatives and faculty development opportunities—making it a natural home for a future-focused summit like this one.

The Zoom AI Education Summit showcased what's possible when higher education professionals come together with shared goals: innovation, collaboration, and improved learning experiences for students everywhere. We were thrilled to host it—and based on the energy in the rooms, the deep conversations, and the technical breakthroughs happening at every workstation, it's clear: AI isn't the future of education anymore. It's the present. And if you missed the event? Don't worry—these takeaways are just the beginning. We'll be sharing more insights, recordings, and opportunities to keep the conversation going.